

MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

SEMESTER - I

S. No.	Course Code	Course Name	Category	Hours per week		Credits	
				L	T	P	
1.		Management & Organizational Behaviour	CC	4	0	0	4
2.		Business Environnent & Law	CC	4	0	0	4
3.		Managerial Economics	CC	4	0	0	4
4.		Financial Accounting for Managers	CC	4	0	0	4
5.		Statistics for Managers	CC	4	0	0	4
6.		Management Information Systems	CC	4	0	0	4
7.		Business Communication Practice	SC	0	1	2	2
8.		Information Technology Lab	SC	0	1	2	2
		TOTAL		24	2	8	28

SEMESTER - II

S.No.	Course Code	Course Name	Category	Hours per week			Credits
				L	T	P	
1.		Financial Management	CC	4	0	0	4
2.		Marketing Management	CC	4	0	0	4
3.		Human Resource Management	CC	4	0	0	4
4.		Business Research Methods	CC	4	0	0	4
5.		Operations Research	CC	4	0	0	4
6.		Operations Management	CC	4	0	0	4
7.		General Elective – I Advanced Communication E-Business Industry 4.0 & Innovation	GE	2	0	0	2
8.		Data Analytics Lab	SC	0	1	2	2
		TOTAL		26	1	2	28



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	MANAGENERAL O ODGANIZATIONAL DEWAYIOND	L	T	P	С
	MANAGEMENT & ORGANIZATIONAL BEHAVIOUR	4	0	0	4
	Semester			Ι	
Course Objective					
	basic conceptual knowledge on Management theories and Practice				
	e higher productivity and accomplishing the goals of the organizati	ion.			
	s (CO): Student will be able to				
	nd concepts, theories and practices				
 Apply the 	oretical knowledge in managing the organization and Know the be	havi	iour	of	
employee	s at individual, group and organisational levels at work place	ce u	nder	diffe	rent
leadership	styles.				ļ
UNIT - I		Lec	cture	Hrs:	8
Role of Managem	ent – Concept – Significance – Functions – Principles of Managen	nent	- Pat	terns	of
	entific – Behavioural – Systems – Contingency.				ļ
UNIT - II				Hrs:	
	& Controlling - Process - Techniques. Planning - Process - Prob				
Effective Controll	ing - System of Controlling - Controlling Techniques - Making Co	ntro	lling	Effec	ctive.
				••	
UNIT - III				Hrs:1	
	our & Motivation – Understanding Individual Behaviour – Percept				
	s – Johani window- Transactional Analysis- Motivation– Concept		Moti	vatio	n -
UNIT - IV	ories of Maslow, Herzberg, David McClelland, and Porter and Law		oturo	Hrs:1	2
	Landardia Danefita of Crowns Times of Crowns Crown For				. <u>L</u>
	Leadership: Benefits of Groups – Types of Groups – Group Foradership and Organizational Culture and Climate: Leadership –				***
	- Transactional Vs Transformational Leadership – Qualities of goo				
Leadership in Indi		ou ie	auei	- WOI	пеп
UNIT - V	a.	Lea	cture	Hrs:1	2
= '	ehaviour–Organizing Process – Departmentation Types – Making				
	sational culture- Types of culture – Organisational Culture Vs Organis				nate
	ment -Change Management.	iiibu	tion.	CIIII	iuic
Textbooks:	The Change Hammed The Control of the				
1. Principles	of Management, Koonz, Weihrich and Aryasri, Tata McGraw Hill.				
	ional Behaviour: Design, Structure and Culture, Gupta, Willey				
	ent and Organisational Behaviour, Subbarao P, Himalaya Publishi	ng H	louse	,	ļ
Reference Books:					

Organisational Behaviour ,S.S.Khanka, S.Chand

Organisational Behaviour, Sarma, Jaico Publications.

Principles of Management ,Murugesan ,Laxmi Publications

3. Organisational Behaviour, Mishra .M.N, Vikas

6.

Organisational Behaviour, Stephen P. Robbins, Pearson Education

4. Management and Organisational behaviour, Pierce Gordner, Cengage.5. Behaviour in Organizations, Hiriyappa .B.New Age Publications



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Online Learning Resources:

https://onlinecourses.nptel.ac.in/noc20_mg51/preview

https://onlinecourses.swayam2.ac.in/cec20_mg03/preview

https://onlinecourses.nptel.ac.in/noc20_mg58/preview

https://onlinecourses.nptel.ac.in/noc21_mg30/preview



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	BUSINESS ENVIRONMENT & LAW	L	T	P	C
		4	0	0	4
	Semester			Ι	
G 01: 4:					
Course Objective					
	uce business environment and various business environment factor	s and	laws	S	
	b business that have major repercussions on business enlighten.	:			4
	n and update the changes that occur constantly in the sphere of bus	iness	envi	ronm	ent
and laws.					
	s (CO): Student will be able to			~:	~
^	ne knowledge on business policies and environment factors to carr	yout	a bu	sines	S.
	nd the various laws relating to business activities				
	and plan business effectively and efficiently in the light of informa	tion	on va	ırious	,
	policies and laws.				
UNIT - I		Lec	cture	Hrs:	8
	usiness Environment:-Meaning, Components of Business Enviro	onme	entI	ndust	rial
	beralization, Privatization and Globalization.				
UNIT - II				Hrs:	
	and Trade Policy: Monetary& Fiscal Policy -,EXIM Policy, Ro				
	ents: WTO: Role and functions of WTO in promoting world trad	le –T	RIP	S, TR	IMS
	nping and Anti-dumping measures.				
UNIT - III				Hrs:1	
	Need, classification and sources of Business Law, Law of Contra				
	t and essential elements of a valid Contract, Offer and Acceptance			Contr	act
	Consideration, Capacity to Contract and free consent, Legality of th			T T 1	_
UNIT - IV	1056 (D. 1) W. 1 (G. 1) F. 1 (G. 1)			Hrs:1	
	1956 (Part-I): Kinds of Companies, Formulation of Companies,				
	ents. Company Act, 1956 (Part-II): Company Management, Di	recto	ors, C	_omp	any
UNIT - V	ions, Auditors, Modes of Winding-up of a company.	Loc	oturo	Hrs:1	2
	anology Act, 2000: Scope and Application of ITAct, 2000- D				
	lties and adjudication, cyber regulations appellate, tribunals, du	_	-	-	
	ines and adjudication, cyber regulations appendie, tribunais, dulation Act, 2005 – GST Act 2017.	1168 (oi su	USCII	DC18-
	WII 1101,2000 -001 1101 2017.				
Textbooks:					
	of Business Environment, K.Aswathappa, Himalaya publishers.				
	Environment of Business, 7th Edition, Ahuja H.L. S.chand				
3. Mechanti	e Law- Garg, Sareen, Sharma, Chawla, Kalyani publishers.				

Reference Books:

- Indian Economy, Dutt and Sundaram, S. Chand, New Delhi.
- Business Environment Text and Cases, Justin Paul, TMH.
- Indian Economy- Misra and Puri, Himalaya.
- Legal Aspects of Business, Ravinder Kumar, Cengage.
- A Manual of Business Laws, S.N. Maheshwari & Maheshwari, Himalaya.
- Business law for management, K.R.Bulchandani-Himalaya Publishing.
- Business law, R.S.N Pillai, Bhagavathi, S.Chand



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Online Learning Resources:

https://onlinecourses.swayam2.ac.in/imb22_mg02/preview https://onlinecourses.nptel.ac.in/noc20_lw02/preview https://onlinecourses.swayam2.ac.in/cec21_mg02/preview



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

	COMMON COURSE STRUCTURE & SYLLABI				
Course Code	MANAGERIAL ECONOMICS	L 4	T 0	P 0	4
	Semester	l		Ι	
Course Objectives:					
· ·	ecision making skills at all levels of management				
•	anagerial theories, behavioural theories and optimization method	s foi	· effe	ective	and
	ctioning of firms.	5 101	CIIC	<i>i</i> ctive	una
	oncept of demand, techniques to forecast demand and production	n ana	ılvsis	s	
considering t			,		
	e market structures and price strategies applicable under differen	nt b	usine	ess	
	r various products.				
Course Outcomes (CO): Student will be able to				
 Understand t 	he relationship of Managerial economics with other functional a	reas			
 Learn the tec 	hniques and methods to predict the demand scientifically.				
 Ascertain pro 	oduction levels and analyse the relationship of Cost-Volume Prof	fit.			
-	ed decisions on price fixation under different market structures		the e	econo	mv
under differe	•				J
UNIT - I	one section.	Ιρ	cture	Hrs:	R
	agerial Economics: Definition, Nature and Scope, Relationship				
	ion Management, Marketing, Finance and Personnel, Operation				
	conomist. Objectives of the firm: Managerial theories of firm, Be				
	techniques, New management tools of optimization.				
UNIT - IÎ	1 / 0	Le	cture	Hrs:	12
Theory of Demand:	Demand Analysis – Law of Demand - Elasticity of demand, typ	es a	nd si	gnifi	canc
of Elasticity of Dem	and. Demand estimation – Marketing research approaches to c	lema	and ϵ	estim	ation
Need for Demand fo	recasting, forecasting techniques.				
UNIT - III		Le	cture	Hrs:	12
Production Analysis	: Production function, Isoquants and Isocosts, Production func-	ction	wit	h one	/two
	glas Production Function, Returns to Scale and Returns to Fact				
	s - cost-output relationship in the short run and long run, Aven	rage	cost	curv	es -
Break Even Analysis					
UNIT - IV				Hrs:	
	d Pricing practices: Features and Types of different competitive				
•	n in Perfect competition, Monopoly, Monopolistic competition			-	
	- Pricing methods in practice: Price discrimination, product lin				
	pricing, penetration pricing, Loss Leader pricing. Pricing of mul				
UNIT - V	as Cycles Definition and magning above stanistics of Inflation			Hrs:	
	ss Cycles:-Definition and meaning-characteristics of Inflation-				
	Anti-Inflationary methods - Definition and characteristics of busi	ness	cycl	ies- p	nase
of business cycle - st	eps to avoid business cycle				

Textbooks:

- 1. Managerial Economics, Dwivedi D.N. Vikas Publishers
- 2. Managerial Economics, Gupta, TMH

Reference Books:

- 1. Managerial Economics, Pearson Education, James L.Pappas and EngeneF.Brigham
- 2. Managerial Economics, Suma Damodaran, Oxford.



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- 3. Macro Economics by MN Jhingan-Oxford
- 4. Managerial Economics- Dr.DM.Mithani-Himalaya Publishers
- 5. Managerial Economics-Dr.H.L Ahuja-S.Chand and Compvt ltd, NewDelhi
- 6. Managerial Economics by Dominick Salvatore, Ravikesh Srivastava-Oxford University press. Managerial Economics by Hirschey-Cengage Learning

Online Learning Resources:

https://onlinecourses.nptel.ac.in/noc21_mg90/preview https://onlinecourses.nptel.ac.in/noc20_mg67/preview



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	FINANCIAL ACCOUNTING FOR MANAGERS	L	T	P	C
		4	0	0	4
	Semester			I	
C Ob!4!					
Course Objective		•	C C'	• . •	1
• 10 introd statement	uce accounting, accounting rules, accounting process and preparat	ion c	or rina	ancia	Į
	n methods of valuation of assets,				
	e the meaning and interpretation of financial statements through ra	atio a	nalv	eic	
technique		atio 6	illary	51 5	
	s (CO): Student will be able to				
Prepare th	e financial statements with accounting knowledge				
Value the	assets of the business organizations under different methods				
 Analyse t 	he financial performance and position of the business organization	and	inter	pret t	he
	m the point of company and investor			•	
UNIT - I		Lec	ture	Hrs:	8
	ecounting: Definition, Importance, Objectives and principles of a	ccou	nting	, use	s of
	ook keeping Vs Accounting, Single entry and Double entry systems				
	f debit & credit. (Only theory)				
UNIT - II		Lec	cture	Hrs:	12
	Process: Overview, Books of Original Record; Journal and Subsic				
	inal accounts: Trading accounts- Profit & loss accounts- Ba	alanc	e sh	eets	with
	plems on Only Final Accounts)				
UNIT - III				Hrs:1	
	ets: Introduction to Depreciation- Methods (Simple problems fr				
	ning balance method and Annuity method). Inventory Valuati	on:	Me	ethod	S Of
UNIT - IV	n (Simple problems from LIFO, FIFO).	Lac	turo	Hrs:1	2
	s -I Analysis and interpretation of financial statements from inve				
	uidity, leverage, solvency and profitability ratios – Du Pont Chart				
Ratio Analysis).	undity, leverage, sorveney and promability ratios. But rone chart	(110	ase s	tuay	OII
UNIT - V		Lec	cture	Hrs:1	2
Financial Analysi	s-II: Objectives of fund flow statement - Steps in preparation of fu	und f	low	stater	nent,
	n flow statement- Steps in Preparation of Cash flow statement – An				
	atements - Funds flow statement Vs Cash flow statement. (Only the				
Textbooks:					
1. Financial	Accounting, Dr.S.N. Maheshwari and Dr.S.K. Maheshwari,	Vika	s F	ublis	hing
House Pv					-
2. Accounta	ncy .M P Gupta &Agarwal ,S.Chand				

Reference Books:

- 1. Financial Accounting ,P.C.Tulisan ,S.Chand
- 2. Financial Accounting for Business Managers, Asish K. Bhattacharyya, PHI
- 3. Financial Accounting Management An Analytical Perspective, Ambrish Gupta, Pearson Education
- 4. Accounting and Financial Management, Thukaram Rao, New Age Internationals.
- 5. Financial Accounting Reporting & Analysis, Stice&Stice, Thomson
- 6. Accounting for Management, Vijaya Kumar, TMH
- 7. Accounting for Managers, Made Gowda, Himalaya



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8. Accounting for Management ,N.P.Srinivasan, &M.ShakthivelMurugan, S.Chand

Online Learning Resources:

https://onlinecourses.swayam2.ac.in/cec20_mg02/preview

https://onlinecourses.swayam2.ac.in/imb19_mg06/preview

https://onlinecourses.nptel.ac.in/noc19_mg37/preview

https://www.coursera.org/learn/wharton-accounting



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	CTLA EXCENCE FOR MANA CERE	L	T	P	С
	STATISTICS FOR MANAGERS	4	0	0	4
	Semester			I	
Course Objective					
_	n descriptive statistics and inferential statistics				
	uce various measurements used to describe the data and inter the re	sults	of th	ne dat	a
analysis.		1	,•	c	
	be the concept of probability, theorems, and types of probability dis	strib	ution	S OI	
data. • To impart	the commutational analytical and intermedation skills using the data	t-0			
Course Outcome	the computational, analytical and interpretation skills using the dates (CO): Student will be able to	.a			
	nd statistical techniques popularly used to describe the data in mana	0.000	ial da	oicio	
	nd statistical techniques popularly used to describe the data in many	agen	iai de	CISIOI	11
making.					
	e procedure involved in inferential statistics and appropriate tests fo	r giv	en da	ata.	
	computational skill, interpretation of results of the data analysis.				
 Analyse a 	and differentiate various types of data distribution and its probability	/ dist	ribut	ion.	
UNIT - I				Hrs:	
Introduction of s	tatistics - Nature & Significance of Statistics to Business, , Me	asur	es o	f Cen	tral
	 Median – Mode; Measures of Dispersion: range, quartile deviate 	tion,	mea	n	
	d deviation, coefficient of variation.				
UNIT - II				Hrs:	12
	gression: Introduction, Significance and types of correlation - N				
	-efficient of correlation. Regression analysis - Meaning and ut				
	rison between correlation and regression – Properties of regression	coef	fficie	nts-R	ank
Correlation.		T +		TT 1	
UNIT - III				Hrs:1	
	eaning and definition of probability – Significance of probab				
application – The distribution – Nor	ory of probability: Addition and multiplication – Binominal distrib	utioi	n– P(oisson	Į
UNIT - IV	mai distribution.	La	oturo	Hrs:1	2
	l thesis- Hypothesis testing: One sample and Two sample tests				
• • •	ge samples (z-test), One sample and Two sample tests for means of				
	est: One-way and two way ANOVA.	. 51116	ııı sa	inpies	' (ι-
UNIT - V	ost. One way and two way IntoVA.	I.e.	cture	Hrs:	08
	I Methods: Importance of Non-Parametric method — difference betw				
	ethods; Chi-square test: Test of Goodness of fit - test for Independ		•		
	nple and paired samples data.	110	- 01 1		,
Textbooks:	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				
	Methods, Gupta S.P., S.Chand.Publications				
	Statistics, J.K.Sharma, Vikas house publications house Pvt Ltd				
2. Dusiness	building, J.Ix. Diarina, Vikas nouse publications nouse i Vi Liu				

Reference Books:

- 1. Statistics for Management, Richard I Levin, David S.Rubin, Pearson,
- 2. Complete Business Statistics, Amir D. Aezel, Jayavel, TMH,
- 3. Statistics for Management, P.N.Arora, S.Arora, S.Chand
- 4. Statistics for Management ,Lerin, Pearson Company, New Delhi.
- 5. Business Statistics for Contemporary decision making, Black Ken, New age publishers.
- 6. Business Statistics, Gupta S.C & Indra Gupta, Himalaya Publishing House, Mumbai



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Online Learning Resources:

https://onlinecourses.swayam2.ac.in/cec20_mg13/preview https://onlinecourses.nptel.ac.in/noc20_mg23/preview https://iimbx.iimb.ac.in/statistics-for-business-i/



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	MANAGEMENT INFORMATION SYSTEMS	L	T	P	C
	Semester	4	0	<u> </u>	4
	Semester				
Course Objective	es:				
To provid	e the basic concepts of data and Management Information System	and	utility	of t	he
	he managerial decisions.				
_	n Management of Information system, MIS design and implement	ation	proce	ess i	n
an organi					
	s security, ethical and social issues in management of Information	ı syst	em.		
	s (CO): Student will be able to				
	anagement of Information system scope, application and challer	iges	ın ma	anag	ng
MIS.					
	nd traditional and modern approaches for data resource management				
	product based and process based cost and benefit to implement and	mai	ntain	MIS	in
an organi	zation.				
UNIT - I		Lec	ture I	Irs:	8
MIS An overview	- Introduction, Need for MIS and IT nature and scope of MIS, MIS	s cha	racter	istic	s,
	role of MIS in global business. Challenges of Managing MIS.				
UNIT - II		Lec	cture I	Hrs:	12
	nagement- Data base concepts, The traditional approaches, the mod			ache	es
	ement approaches) DBMS, Data models, Data ware housing and m			-	
UNIT - III			ture I		
	ion of IS- Enterprise systems, ERP, CRM, SCM, DSS, Types of de				on
	ss, Decision making and Role of MIS, Business intelligence and	Knov	wieag	е	
management syste	ens.	Lac	ture I	Jrc. 1	12
	S- Project planning, SDLC, System development models, Proje				
	ystem design, Implementation process, Product based MIS evaluate				
	Process based calculation, System maintenance	.1011,	Cost	DUI	CIIC
UNIT - V		Lec	ture I	Irs:	12
Security, Ethical	&Social Issues: IS security threats, Protecting IS,IS Security	l			
	plan, IS Ethical Issues, social issues.		υ	,	
Textbooks:		-			
1. MIS –Ma	nagerial Perspective, D.P.Goyal, Vikas Publications.				
Managem	ent Information Systems Text & Cases, W S Jawadekar, Tata McG	raw-	Hill.		
Reference Books	:				
1. Managem	ent Information Systems, C Laudon and Jane P.Laudon, et al, Pears	son E	Educat	ion.	
	ssein Bidgoli, Nilanjan Chattopadhyay, Cengage Learning				
3. Introduc	tion to Information Systems, Rainer, Turban, Potter, WILEY-India.				
	nent Information Systems, James A. Obrein, Tata McGraw-Hill.				
	MIS, Mahapartra,PHI.				
_	ent Information Systems, Gordon B. Davis & Margrethe H.Olson,	Tata	ı McC	iraw	-
Hill.	D				
Online Learning					
	ses.nptel.ac.in/noc20_mg60/preview				
nups://npter.ac.in/	courses/110/105/110105148/				

https://onlinecourses.swayam2.ac.in/cec21_ge05/preview



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	SKILL ORIENTED COURSE	L	T	P	C
	BUSINESS COMMUNICATION PRACTICE	0	1	2	2
	Semester			I	
G 01: 4:					
Course Objectives					
	communication concepts				
	the students' competence in communication at an advanced level		:4:	::	41.
	strate communication skills viz., listening, speaking, reading a	na v	vrium	g wi	lli
teaching aid	(CO): Student will be able to				
	I the communication concepts and				
	ommunication and competence skills				
	apply proficiency in business communication at the workplace	e and	1 nro	fessi	onal
contexts.	appry pronocency in outsiness communication— at the workplace	o arr	a pro	TO BBI	Jiidi
UNIT - I		Lec	cture	Hrs:	8
Concept of Comm	unication – Significance, Scope – Communication Process – E	Esser	ntials	of g	good
	Channels of Communication –Organisation Structure - Formal, In				,
Communication – U	Upward, Downward, Horizontal Communication.				
UNIT - II		Lec	cture	Hrs:	10
Types of commun	nication: Verbal - Oral Communication: Advantages and Li	imita	ations	of	Oral
Communication, V	Vritten Communication - Characteristics, Advantages & Limit	tatio	ns N	on v	erbal
Communication: Si	ign language – Body language – Kinesics – Proxemics – Hepatics	: Ch	ronir	nics.	
UNIT - III		Leo	cture	Hrs:	3
Interpersonal Cor	mmunication: Communication Styles, Managing Motivati	on	to	Influ	ence
Interpersonal Com	munication – Role of emotion in Inter personal Communication –	Lead	dersh	ip sty	yles.
UNIT - IV		Lec	cture	Hrs:	3
Barriers of Comm	unication: Types of barriers – Technological – Socio-Psychological	gica	l baı	riers	_
	rs, Types of listening.	U			
UNIT - V		Lec	cture	Hrs:	3
Report writing – I	Formal reports - Writing effective letters - Different types of	busi	ness	lette	rs -
	es – Communication etiquettes.				
Textbooks:					
	ommunication: A Practical Approach, Naik, Willey				
	ommunication, C.S.Rayudu, HPH.				
	ommunication, Meenakshi Raman, Oxford University Press.				
Reference Books:					
	ommunication, Shalini Varma, Vikas.				
	ommunication, Raymond V.Lesikar, Neeraja Pandit et al.,TMH				
	ommunications, Hudson, Jaico Publications				
	ommunication for managers, Penrose, Raspbery, Myers, Cengage	i	NIc 1	214	
	Communication, Harward Business School, Harward Business Rev	iew i	1.00.1	Z14.	
	of Business Communication, Rajendra Pal, JS.Korlahhi, S.Chand				
Online Learning R	es.swayam2.ac.in/imb19_mg14/preview				
	e.swayam.gov.in/dyp20_d02_s1_hs01/preview				
https://offinie-degree	c.swayani.gov.ni/ayp20_a02_s1_ns01/pieview				



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	INFORMATION TECHNOLOGY LAB	L	T	P	C
		0	1	2	2
	Semester			I	

Course Objectives:

- > To provide knowledge on applications of information technology and
- To demonstrate the MS Office applications with hands on experience in the lab.
- To explain and exhibit statistical functions of association, testing hypothesis for the data and analyse and interpret the outcome of the data.

Course Outcomes (CO):

- Prepare and edit the documents with effective presentation to superiors.
- > Obtain hands of experience in designing and editing the templates and data in the excel sheets with formulae and functions.
- To test and interpret the business data outcome statistically in an effective and efficient manner.

List of Experiments:

Unit -1

Introduction to Hardware Component: (need to explain using images or videos) Various Input output devices and their usage in corporate world- Memories (RAM/ROM) and its types— Various types of processes- Storage devices Internal vs External Unit 2

Instruction to Operating System (need to explain using videos) — overview of Windows 7/8.2/10/server- Ubuntu — Linux- various versions of Android- IoS — Capturing GPS enabled picturestools for filesharing to Mobile to Mobile- System to Mobile

Unit -3

MS WORD I- Over views of various Ribbons- paste special- formatting- usage of Font -Textbox-equations -line spacing – bullets- — page layouts-styles- header and footers – watermark-margins-indent- print preview-split -views- keyboard shortcut keys
Unit -4

MS WORD – **II**Mail Merge- Macros- Designing a company letter pad- Time table – letter writing-overview of power point -preparation of company presentation – Unit – 5

MS Power Point-Creation of slides-Use of templates and slide designs for creating power point slidesuse of drawings and graphics. Developing a Professional presentation on Business Plans, Institutions, Products. Power point shortcut keys

References:

- Cox et all- 2007 Microsoft Office System Step-by- Step, First Edition, PHI.
- David Whigam-Business Data Analysis Using Excel, First Edition, Oxford University Press.
- Alexisleon, TMH, 2008, Enterprise resource planning.
- The Oxford Hand Book of Internet studies, William.H.Dulton, Oxford.

Online learning resources/Virtual labs:

https://www.coursera.org/specializations/excel

https://www.coursera.org/specializations/everyday-excel

https://www.coursera.org/learn/excel-basics-data-analysis-ibm



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	FINANCIAL MANAGEMENT	<u>L</u>	T 0	P 0	4
	Semester	4		I I	
Course Objectiv					
	in the importance of finance function and goals of financial manage		1 (
	t the decision making skills in acquiring, allocating and utilising the	e fun	ds of	a	
company					
• 10 educa	te on corporate restructures and corporate governance.				
* Standard Disc	ounting Table and Annuity tables shall be allowed in the exami	natio	n		
	es (CO): Student will be able to				
	eroles and goals of finance manager in a corporate structure busines				
	decision making skills regarding financing, investing, and corporate	e rest	ructu	ring	in
	nt competitive business environment.				
	the impact of capital structure on wealth maximization of owners are	nd va	ilue c	of the	
company Manage	current assets and current liabilities of the company in an effective	and a	offici	ont	
way.	current assets and current habitudes of the company in an effective	anu (ETTICI	em	
UNIT - I		Lecti	ıre H	rs:08	_
	action: Nature and Scope. Importance of Finance function –				
	enario – Goals of Finance function; Profit Vs Wealth maximization				
		·		•	
UNIT - II				rs:12	
The Investment	Decision: Investment decision process - Project generation, Pro	ject	eval	uatio	n,
	and Project implementation. Capital Budgeting methods- Tradit	iona	l and	DC:	F
	PV Vs IRR Debate. (Simple Problems)				
UNIT - III				rs:12	
	ecision: Sources of Finance - A brief survey of financial instrum				
Structure Decision	on in practice: EBIT-EPS analysis. Cost of Capital: The concept,	Me	asure	ment	. (
cost of capital -	Component Costs and Weighted Average Cost. The Dividend	Dec	ision	Ma	O
forms of Dividen	ds . (simple problems on only weighted average cost of capital)			,	
UNIT - IV				rs:12	
	Working Capital: Concepts and Characteristics of Working C				
	Working Capital, Working Capital cycle-Management of Curren	t As	sets ·	- Ca	sh
	Inventory, Financing Current Assets (Only Theory)				
UNIT - V				rs:12	
•	actures: Corporate Mergers and Acquisitions and Take-overs-Ty	•		_	
	or mergers, Principles of Corporate		Gove	rnano	:e
Only Theory)					
Textbooks:					
	l management –V.K.Bhalla ,S.Chand				
	l Management, I.M. Pandey, Vikas Publishers.				
 Financia 	l ManagementText and Problems, MY Khan and PK Jain, Tata Mo	cGra	w- H	ill	
Reference Book	3.				_
	es of Corporate Finance, Richard A Brealey etal., Tata McGraw Hill				_
	Management, Tulsian P.C. & Tulsian Bharat, S.Chand	•			

3. Fundamentals of Financial Management, Chandra Bose D, PHI



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

- 4. Financial Managemen, William R.Lasheir, Cengage.
- 5. Financial Management Text and cases, Bringham& Ehrhardt, Cengage.
- 6. Case Studies in Finance, Bruner.R.F, Tata McGraw Hill, New Delhi.
- 7. Financial management ,Dr.M.K.Rastogi ,Laxmi Publications

Online Learning Resources:

https://onlinecourses.swayam2.ac.in/cec20_mg05/preview

https://onlinecourses.swayam2.ac.in/cec20_mg10/preview

https://onlinecourses.nptel.ac.in/noc20_mg31/preview

https://online-degree.swayam.gov.in/dyp20_d01_s2_mg11/preview



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	MARKETING MANAGEMENT	L	T	P	C
		4	0	0	4
	Semester			II	
Caura Objectives					
Course Objectives					
	basic concepts of Marketing.			_	
	e consumer markets, segments and brand equity to survive in the	e con	ipetit	ive	
market.		,		1	
• 10 impart i	knowledge on creating and communicating values in the present d	ngita	ı mar	ketin	g
	(CO): Student will be able to				
	I the concepts of marketing and marketing strategies suitable for	diffe	rant	nrodi	10tc
	rent market environments.	unic	ı em	prou	icis
	onsumer markets so as to tap global markets for the products.				
	lesigning managing, creating & communicating value to the busing	ness	in die	ritalis	ed
market env		1000	ع ت	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	·cu
	nd designee the logistics for retailing and wholesaling as well as ir	ntegra	ating		
	channels for business organizations.		8		
UNIT - I		Lec	ture]	Hrs:0	8
Understanding M	Tarketing Management: Concepts of Marketing, Marketing S	trate	gies	& Pl	ans,
	loyalty relationships, Marketing mix, PLC, Analyzing Compe				
Marketing research	l.				
UNIT - II		Lec	ture l	Hrs:1	2
	Customers & Building Strong Brands: Analyzing Consumer M				
	Tapping into global markets, Identifying market segments an		gets,	Craf	ting
	Creating Brand Equity- Addressing Competition and driving gro				
UNIT - III				Hrs:1	2
	nunicating Value:-Setting product strategy, Designing & manag				
	narket offerings. Developing pricing strategies & programmes. I				
	ed Marketing Communications, Advertising & Sales Promotions,				
UNIT - IV	ging digital communication - online, social media & mobile, Pers			ng. Hrs:1	2
Delivering Value	:- Managing retailing, wholesaling and logistics. Designing				
Integrated Marketin		and i	viana	iging	
UNIT - V	is Chamers	Lec	ture	Hrs:1	2
	nt:-Nature & Importance of Sales Management, Skills of sales				
	ts of sales organization, Types of sales organization.	3 111C	nage	i, 5a	103
Textbooks:	to or suite organization, Types or suite organization.				
1. Marketing	Management, Phillip Kotler, Kevin Lane Keller, 15thedition, Pear	son.			
	Management, Rajan Saxena, TMH				
3. Marketing	Management Pillai R.S.N. & Bagavathi, S.Chand				
Reference Books:	·				
	ting, A South Asian Prospective, Lamb, Hair, Sharma, Mcdaniel,	Ceng	gage .		
	ting in India, Text and Cases, S.Neelamegham, Vikas.				
3. Case S	tudies in Marketing, The Indian Context, Srinivasan, PHI.	_			

Marketing Management, V.S. Ramaswamy and S. Namakumari, McMillan.
 Marketing – concepts and Cases, Etzel, Walker, Stanton, Pandit, TMH.



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Online Learning Resources:

https://onlinecourses.nptel.ac.in/noc19_mg48/preview https://onlinecourses.nptel.ac.in/noc21_mg51/preview https://onlinecourses.swayam2.ac.in/cec20_mg06/preview

T



Course Code

ANNAMACHARYA INSTITUE OF TECHNOLOGY & SCIENCES (AUTONOMOUS) UTUKUR (P), C.K. DINNE (V&M), KADAPA, YSR DISTRICT.

MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

HUMAN RESOURCE MANAGEMENT

Course Coue	HOWAIT RESOURCE WATTAGEMENT	4	0	0	4
	Compostor	4	U		
01:4:	Semester			II	
Course Objective		1.1			
	e knowledge on functions, roles and objectives of HR managers ar	ia th	e por	icies a	na
•	to be followed as a HR manager.			1	
	n concepts of HR planning and methods in selection, placement, p	romo	otion	and	
	f employees in an organization.	1.1			
	objectives of wage and salary administration for the employees and	i the	ınıı	encing	5
	fixing and managing compensation for the employees.				
	ace and educate the recent trends in HR management and the meth		to ba	lance	
personal l	ife and work life under complex & uncertainty work environment. s (CO): Student will be able to				
	nature, scope, functions, roles, goals, strategies and policies of HR	mor	20001	nont	
	esign and develop HR planning related aspects.	IIIai	iagei	nem.	
	knowledge on administration of monetary and non monetary benef	ite fo	or the	.	
	s in the organization.	165 10	n unc	,	
	ent trends in the human resource function and to balance the work	c life	in th	e nres	ent
	work environment.	· IIIC	111 (11	c pres	CIII
UNIT - I	voix environment.	Leo	cture	Hrs:0	8
	eaning of HR and HRM, Nature & Scope of HRM, Functions				_
	M, Personnel Management, Policies and Strategies of HRM.	<i>J</i> 1 11	.1(1/1,	Roic	ana
JNIT - II	14, 1 et sommet tviantagement, 1 energes and strategies of thirtis	Lec	cture	Hrs:12	2
	eveloping HR systems:- Human Resource Planning, Job Design				
	Enlargement, Job Enrichment, Job Rotation, Recruitment & Se				
Promotion & Train			.011,		,
UNIT - III		Lec	cture	Hrs:12	2
Compensation M	anagement:-Introduction, objectives of wages and salaries admin	<u> </u>			
	ining compensation- Monetary and non monetary benefits.		,		
UNIT - IV	<u> </u>	Lec	cture	Hrs:12	2
Human Resource	e Development:- Concepts, Development Function, Training and	Deve	elopr	nent,	
	raisal & Career Planning and Development.		•		
UNIT - V	<u> </u>	Leo	cture	Hrs:12	2
Recent Trends in	HRM: Outsourcing, Work Life Balance, Quality Circles and	Γotal	Qua	lity	
Management, Fish				•	
Textbooks:					
1. Personnal	and Human Resource Management - Text and cases, P. Subbarao	, Hin	nalay	a.	
	esource Management, Noe A.Raymond, John Hollenbeck, Barry C				ick
	ata McGraw Hill.				
Reference Books:					
1. Human Ro	esource Management, Aswathappa, 4 th Edition, TMH 2006				
	esource Mangement, Ian Beardwell& Len Holden-Macmillan India	a Ltd	l .		
	esource Management, Khanka S.S., S.Chand				
	esource Management, Text and Cases, VSP Rao, Excel Books 200	6.			
Online Learning					
	es.swayam2.ac.in/cec21_mg06/preview				
	es.swayam2.ac.in/nou21_hs19/preview				
httms://onlineseyum	vas notal as in/nos20, mg15/nravious				

https://onlinecourses.nptel.ac.in/noc20_mg15/preview



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	COMMON COURSE STRUCTURE & SYLLABI						
Course Code	BUSINESS RESEARCH METHODS	L	LT	P	С		
		4	0	4			
	Semester	i.	II				
Course Objective							
	uce business research, types and technology used in business resea	rch.					
	n in detail on research process involved in business research.						
	e knowledge on analysis and interpretation of outcome of the data	inaa	oion	tific			
way.	e knowledge on analysis and interpretation of outcome of the data	m a s	SCICII	unc			
1	e knowledge on descriptive and inferential statistical analysis.						
	competence skills to undertake business research problem and ca	rryoı	ıt sci	entifi	c		
research.	1	,					
*Standard Statis	tical tables shall be allowed in the examination						
Course Outcome	s (CO): Student will be able to						
	es of business research, technology used in business research in tec						
	esearch problem, appropriate research design and sample design for	r the	prob	lem,			
	hypothesis, testing process of hypothesis.						
	d sources of data, instruments to collect data, analyse and interpret	ation	of d	ata.			
	nd present the research report effectively and efficiently.						
UNIT - I				Hrs:0			
	Business Research: Definition-Types of Business Research. Scien						
	Business Research: Information needs of Business - Technologies						
	ternet, E-mail, Browsers and Websites. Role of Business Resea	rch	ın M	anage	erial		
Decisions. UNIT - II		Loc	oturo	Hrs:1	2		
	rocess: Problem Identification: Broad Problem Area-Prelimina						
	- Hypothesis Development - Statement of Hypothesis- Proced						
	Research Design: Types of Research Designs: Exploratory, Descri						
	Study -Measurement of Variables- Operational Definitions and S						
	ating Scales- Ranking Scales- Reliability and Validity - Sampling						
sampling		6					
UNIT - III		Lec	ture	Hrs:1	2		
Collection and A	analysis of Data Sources of Data-Primary and Secondary Sour	ces o	of Da	ata -	Data		
Collection Metho	ds- Interviews: Structured Interviews and Unstructured Interview	ews-	Obs	ervati	onal		
Surveys: Questi	onnaire Construction: Organizing Questions- Structured	and	Un	structi	ured		
	Guidelines for Construction of Questionnaires.						
UNIT - IV				Hrs:1			
	n and Analysis: Data preparation process, problems in prepara	tion	proc	ess -	An		
	riptive, Associational and Inferential- Statistical Measures.	T	,	TT -	2		
UNIT - V				Hrs:1	2		
	eport: Research Reports-Components-The Title Page-Table of C						
	ry-The Introductory Section-The Body of the Report-The Final F						
_	ts – References-Appendix - Guidelines for Preparing a Good Rese	arch	repo	ort - C	rai		
Presentation.							

Textbooks:

- 1. Research Methodology methods & Techniques, C.R. Kothari, Vishwa prakashan.
- 2. Research Methods for Business–A Skill Building Approach, Uma Sekaran, John Wiley & Sons (Asia) Pvt. Ltd, Singapore.



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

3. Research Methodology(Concepts and cases) Deepak Chawla NeenaSondhi-Vikas publishing

Reference Books:

- 1. Business Research Methods, Donald R Cooper and Pamela S Schindler,9/e,Tata McGraw-Hill Publishing Company Limited.
- 2. Methodology and Techniques of Social Science Research, Wilkinson & Bhandarkar, Himalaya Publishing House.
- 3. Business Research Methods 8e, Zikmund- Babin-Carr- Adhikari-Griffin-Cengage learning.
- 4. Business Research Methods- Alan Broman, Emma Bell 3e, Oxford university

Online Learning Resources:

https://onlinecourses.swayam2.ac.in/cec20_mg14/preview https://onlinecourses.nptel.ac.in/noc20_ge01/preview



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	OPERATIONS RESEARCH	L	T P					
	~	4 0 0						
	Semester		II					
Course Objective	28:							
	le the basic knowledge about Operation Research, importance, app	licati	on area	s of				
	as research and various optimizing techniques in the business operation			0 01				
-	different optimization models under typical situations in the busin			ation.				
_	be different game strategies under cut-throat competitive business e		-					
 To explai 	n optimization tools in solving the management problems throu	ıgh n	nodellir	g and				
using mat	hematical approach.							
Course Outcome	s (CO): Student will be able to							
	nd nature, scope and significance of Operation Research and formula	lation	of give	en				
business p	problem in a LPP model and solving methods.							
	Ferent optimizing solutions for various business problems using app	ropri	ate					
	g techniques.							
	ne skills to complete a project effectively and efficiently with in the							
UNIT - I		Leci	ture Hr	3:12				
Minimization mod	blem, Limitations of L.P.P, Graphical method, Simplex method: del(exclude Duality problems), Big-M method and Two Phase met	hod.						
UNIT - II		Lect	ure Hr	s:12				
Moving towards maximization, De Assignment Prob Assignment prob	oblem: Introduction, Transportation Model, Finding initial basic optimality, Unbalanced Transportation problems, Transportation generacy. Jem – Introduction, Mathematical formulation of the problem lem, Hungarian Algorithm, Multiple Solution, Unbalanced Assi Assignment Model.	ion p	roblem lution	s with of an				
UNIT - III		Lect	ure Hr	s:10				
Sequencing – Job	sequencing, Johnsons Algorithm for n Jobs and Two machines,	n Jol	s and	Three				
	through m machines, Two jobs and m Machines Problems.							
UNIT - IV			ture Hr					
	oncepts, Definitions and Terminology, Two Person Zero Sum Game							
•	dle Point), Principal of Dominance, Mixed Strategy Games (Gan	ne wi	thout S	addle				
	ce of Game Theory in Managerial Application.	Tas	II	12				
UNIT - V	ent: Network Analysis – Definition –objectives -Rules for con-		ture Hrs					
	ient: Network Analysis – Definition –objectives -Rules for cons	struct	ıng net	WOLK				
		tion o		and				
PERT techniques	ning Critical Path - Earliest & Latest Times - Floats - Applica		of CPM	and				
			of CPM	and				
Textbooks:	ning Critical Path – Earliest & Latest Times – Floats - Applicatin Project Planning and Control – PERT Vs CPM. (exclude Project		of CPM	and				
Textbooks: 1. Operation	ining Critical Path – Earliest & Latest Times – Floats - Application Project Planning and Control – PERT Vs CPM. (exclude Project s Research / R.Pannerselvam, PHI Publications.		of CPM	and				
1. Operation 2. Operation	ning Critical Path – Earliest & Latest Times – Floats - Applicatin Project Planning and Control – PERT Vs CPM. (exclude Project	Cras	of CPM hing).					



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

- 1. Introduction to O.R/Hiller & Libermann (TMH).
- 2. Operations Research: Methods & Problems / Maurice Saseini, ArhurYaspan& Lawrence Friedman. Pearson
- 3. Quantitative Analysis For Management/ Barry Render, Ralph M. Stair, Jr and Michael E. Hanna/
- 4. Operations Research / Wagner / PHI Publications.

Online Learning Resources:

https://onlinecourses.swayam2.ac.in/cec20_ma10/preview

https://onlinecourses.nptel.ac.in/noc20_ma23/preview

https://onlinecourses.nptel.ac.in/noc19_ma29/preview



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

	OPERATIONS MANAGEMENT		T 0	P 0	<u>C</u>	
	Semester	- 1]	II		
Course Objective	es:					
• To expla	in various concepts of Production and Operations Management.					
-	ore and impart knowledge on the elements of good control system	m, the	•			
role of o	control charts and statistical process control methods in helping mar	nagers	3			
to contr	ol variation.					
	op the strong knowledge about quality control systems					
	tate the knowledge over real time inventory control techniques			_		
• To offer	learners an introduction to industry 4.0, its applications in the busines (CO): Student will be able to	ness w	orlo	l		
Course Outcome	s (CO): Student will be able to					
 Understa 	and the concept of Production and Operations Management.					
 Construct 	et and interpret simple control charts for both continuous and discret	te data	a.			
 Gain kno 	owledge on the quality philosophies and principles of deming, Jura	an, six	sig	ma		
	come acquainted with the International Organization for Standardi	izatior	n's I	SO		
	00 requirements.					
	ifferent types of inventory that firm's use and their role in valueanal	-				
	ize with inventory concepts to support the development of use	eful q	uan	titativ	e	
	For inventory management.					
• Understa	and the drivers and enablers of Industry 4.0					
UNIT - I				Hrs:0		
	Overview of Operations Management: Definition of Operation					
	of OM – Role & Decision areas of Operations Manager- interface tions Management's future challenges	oi On	VI W	ith of	nei	
UNIT - II	ions wanagement's future chancinges	Lecture Hrs:12				
		Lecti	ure l	Hrs: I	2	
	ntuels Managing of West Environment Automotion Technology					
Operations Co	ntrol: Managing of Work Environment–Automation—Technolo	ogy M	1ana	ageme	ent-	
Operations Con Waste Manager	nent-Quality Assurance and Quality Circles-Statistical Quality	ogy M	Iana trol-	ngeme -Con	ent- trol	
Operations Co Waste Manager Charts for Varial	nent-Quality Assurance and Quality Circles—Statistical Quality bles-Average-Range and Control charts for Attributes. Acceptance	ogy M	Iana trol-	ngeme -Con	ent- trol	
Operations Co Waste Manager Charts for Varial	nent-Quality Assurance and Quality Circles-Statistical Quality	ogy M 7 Con Samp	Iana trol- ling	ngeme -Con	ent- trol	
Operations Con Waste Manager Charts for Varial Purchase functio UNIT - III	nent-Quality Assurance and Quality Circles—Statistical Quality bles-Average-Range and Control charts for Attributes. Acceptance ns and Procedure	ogy Moreon Con Samp	Iana trol- oling ure l	ngeme -Con g Plan Hrs:1	ent- trol s.	
Operations Con Waste Manager Charts for Varial Purchase function UNIT - III Managing for O	nent-Quality Assurance and Quality Circles—Statistical Quality bles-Average-Range and Control charts for Attributes. Acceptance ns and Procedure Quality: Basic concepts of quality, dimensions of quality, Juran	ogy Moreon Con Samp Lectur's qua	Mana trol- oling ure l	ngeme -Con g Plan Hrs:1	ent- tro s.	
Operations Con Waste Manager Charts for Varial Purchase function UNIT - III Managing for Opening's 14 print	nent-Quality Assurance and Quality Circles—Statistical Quality bles-Average-Range and Control charts for Attributes. Acceptance ns and Procedure Quality: Basic concepts of quality, dimensions of quality, Juran nciples, Quality improvement and cost reduction, ISO9000-2000 cl	ogy My Con Samp Lectura's qual	Iana trol- oling ure l ality & c	ngeme -Con g Plan Hrs:1	ent- tro s.	
Operations Con Waste Manager Charts for Varial Purchase function UNIT - III Managing for Opening's 14 print Six Sigma, Prod	nent-Quality Assurance and Quality Circles—Statistical Quality bles-Average-Range and Control charts for Attributes. Acceptance ns and Procedure Quality: Basic concepts of quality, dimensions of quality, Juran nciples, Quality improvement and cost reduction, ISO9000-2000 cluctivity—factors affecting productivity - measurement & improvement	ogy My Con Samp Lectura's qual	Iana trol- oling ure l ality & c	ngeme -Con g Plan Hrs:1	ent- tro s.	
Operations Con Waste Manager Charts for Varial Purchase function UNIT - III Managing for Opening's 14 pring Six Sigma, Prodeproductivity-new	nent-Quality Assurance and Quality Circles—Statistical Quality bles-Average-Range and Control charts for Attributes. Acceptance ns and Procedure Quality: Basic concepts of quality, dimensions of quality, Juran nciples, Quality improvement and cost reduction, ISO9000-2000 cl	Dogy My Con Samp Lectur's qualauses ments in	Iana trol- oling ure l ality & c	ngeme -Con g Plan Hrs:1	enternternternternternternternternternte	
Operations Con Waste Manager Charts for Varial Purchase function UNIT - III Managing for Opening's 14 pring Six Sigma, Productivity-new UNIT - IV	nent-Quality Assurance and Quality Circles—Statistical Quality bles-Average-Range and Control charts for Attributes. Acceptance in and Procedure Quality: Basic concepts of quality, dimensions of quality, Juran nciples, Quality improvement and cost reduction, ISO9000-2000 cluctivity—factors affecting productivity - measurement & improvement product development and design-stages.	Degy My Con Samp Lectron's qual lauses ments in	Iana atrol- oling ure l ality & c n	Hrs:1	ent tro s. 2 egy	
Operations Con Waste Manager Charts for Varial Purchase function UNIT - III Managing for Opening's 14 print Six Sigma, Productivity-new UNIT - IV Inventory and I	nent-Quality Assurance and Quality Circles—Statistical Quality bles-Average-Range and Control charts for Attributes. Acceptance ns and Procedure Quality: Basic concepts of quality, dimensions of quality, Juran nciples, Quality improvement and cost reduction, ISO9000-2000 cluctivity—factors affecting productivity - measurement & improvement	Dogy My Consamp Lectura's qualauses ments in Lectury Consamp	Mana atrol- bling ure l ality & c n ure l	Hrs:1 Cost	ent- tro s. 2 2 2 2 2 3 8 8	
Operations Con Waste Manager Charts for Varial Purchase function UNIT - III Managing for Opening's 14 pring Six Sigma, Productivity-new UNIT - IV Inventory and I Types of Invent	nent-Quality Assurance and Quality Circles—Statistical Quality bles-Average-Range and Control charts for Attributes. Acceptance in and Procedure Quality: Basic concepts of quality, dimensions of quality, Juran inciples, Quality improvement and cost reduction, ISO9000-2000 cluctivity—factors affecting productivity - measurement & improvement product development and design-stages. Inventory Models: Inventory Control-Different Systems of Inventory	Lecture Lectur	Mana trol- ling ure l ality & c n ure l	Hrs:1 Cost	ent tro s. 2 egy age	
Operations Con Waste Manager Charts for Varial Purchase function UNIT - III Managing for Opening's 14 pring Six Sigma, Productivity-new UNIT - IV Inventory and I Types of Invent	nent-Quality Assurance and Quality Circles—Statistical Quality bles-Average-Range and Control charts for Attributes. Acceptance in and Procedure Quality: Basic concepts of quality, dimensions of quality, Juran inciples, Quality improvement and cost reduction, ISO9000-2000 cluctivity—factors affecting productivity—measurement & improvement product development and design-stages. Inventory Models: Inventory Control-Different Systems of Inventory — ABC, VED. Value Analysis—importance in cost reduction.	Lecture Lectur	Mana trol- ling ure l ality & c n ure l	Hrs:1 Cost	ent tro s. 2 egy age	

Introduction to Industry 4.0 - The Various Industrial Revolutions - Digitalization and the



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

Networked Economy - Drivers, Enablers, Compelling Forces and Challenges for Industry 4.0 – Benefits of adopting an Industrial 4.0 model

Textbooks:

- 1. Heizer, Render, Principles of Operations Management 8th Edition, Prentice Hall, 2011.
- 2. B. Mahadevan, "Operations Management Theory and Practice", Pearson, New Delhi, 2013.
- 3. Operations Management and Control, Banerjee Biswajit, S.Chand

Reference Books:

- 1. Panner Selvem: "Productionand Operations Management", Prentice Hall of India, New Delhi, 2012.
- 2. S N Chary, "Production and operations management", Tata McGraw Hill, NewDelhi, 2013.

Online Learning Resources:

https://onlinecourses.swayam2.ac.in/imb21_mg47/preview https://onlinecourses.nptel.ac.in/noc21_me18/preview



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	General Elective – I	L	T	P	С
	ADVANCED COMMUNICATION	2	0	0	2
	Semester			II	
0					
Course Objectives:					
	ommunication concepts				
	ne students' competence in communication at an advanced level		:4:		L1_
	rate communication skills viz., listening, speaking, reading a	na v	vrium	g wi	,II
teaching aids	CO): Student will be able to				
	ne communication concepts and				
	imunication and competence skills				
	pply proficiency in business communication at the workplac	e and	d nro	fessio	nnal
contexts.	ppry proficiency in ousiness communication— at the workplace	c and	a pro	103310	mai
UNIT - I		Lec	cture	Hrs:6	5
	ial Communication – Effective Listening – Barriers, Steps for				
	- Body Language & Modulation, Informative, Persuasion Cor				
	Obstacles, Effective Reading, Reading Comprehension – En				
	Making Methods, Executive Summery.				0
UNIT - II	•	Lec	ture	Hrs:	6
Business Letters & Re	eports: Types of Business Letters – Elements; Types of Reports -	- Info	orma	1 – Fc	rmal
	Annual Reports - Technical Proposals - Structure - Circulars -				
UNIT - III		Lec	cture	Hrs:	3
Meetings & Reports:	Meeting Invitation - Notice - Agenda - Meeting Participants -	Role	es; M	leetin	g
	tte - Minutes of the Meeting – Documentation – Filing;				
UNIT - IV				Hrs:	3
	tegies: Conflict Resolution – Win-Win strategy; Managerial No		atior	ıs –	
	ive, Integrative Strategies; Interviews – Types – purpose – proc				
UNIT - V				Hrs:	
	munication: Conventional Modes Vs Computer based Technology				
	Google Tools – Data – Collection – Organizing – Analyzing -	Pres	entat	ions i	ısing
Technology.					
Textbooks:					
 Managerial C 	Communication – Strategies and Applications, Geraldine E.Hyne	s, M	cGra	wHil	1
	mmunication, C.S.Rayudu, HPH.				
	mmunication, Meenakshi Raman, Oxford University Press.				
Reference Books:					
	nmunication, Shalini Varma, Vikas.				
	nmunication, Raymond V. Lesikar, Neeraja Pandit et al., TMH				
	mmunications, Hudson, Jaico Publications				
	nmunication Sehgal, khetarpal, Excel Books		NT 4	214	
	mmunication, Harward Business School, Harward Business Rev	1ew	No.I	214.	
	ion skills, Sanjay Kumar, Pushpalata, Oxford				
Online Learning Res					
nπps://onlinecourses.s	swayam2.ac.in/imb19_mg14/preview				

 $https://www.youtube.com/watch?v=ITHnugowc_Q$



MASTER OF BUSINESS ADMINISTRATION MBA (General Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	General Elective – I	L	T	P	С
	E-BUSINESS	2	0	0	2
	Semester			II	
Course Objective					
	ts the concepts and various application issues of e-business and vari	ious	onlin	ıe	
_	for e-business.				
	n various electronic payment systems.				
L.	s (CO): Student will be able to				
	nd electronic business and related concepts in detail.				
	ecurity threat in e-business and steps, methods to overcome security				
	rious electronic payment system and business models in the present	tech	nolo	gy	
business					
	e-business infrastructure requirements for e-business.				
UNIT - I				Hrs: 6	
	business: Electronic business, Electronic commerce, difference be				
	lectronic commerce models, types of electronic commerce, value cl				
	merce in India, internet, web based tools for electronic commerc			nic da	ıta,
	ponents of electronic data interchange, electronic data interchange				
UNIT - II				Hrs: 6	5
•	o e- business: Security overview, Electronic commerce threats, E	•	-		
	blic key and private key Cryptography digital signatures, digital ce				-
•	ablic networks: HTTP, SSL, Firewall as security control, public	key	infra	astruc	ture
(PKI) For Securit	у.	Τ	4	TT	
	Conserve Conserve of the conse			Hrs: (
	ent system: Concept of money, electronic payment systems, ty			electi	
fund transfer.	smart cards and electronic payment systems, infrastructure issues i	III EI	'S, E	iectro	HIC
UNIT - IV		Lac	turo	Hrs: 4	1
	ations and strategies: Business models & revenue models over i				
	esse- governance, digital commerce, mobile commerce, strategies				
	ed business models.	101	busii	.1035 (JVCI
UNIT - V	d business moders.	Lec	rture	Hrs: 6	6
	astructure and e- marketing: Hard works system software inf				
	less applications infrastructure, what is e- marketing, e-marketing				-
strategies.	rest applications infrastructure, what is e-marketing, e-marketing	, pra		,,	.105,
Textbooks:					
	ffey :e-business & e-commerce management- Pearson.				
	erce- e-business :Dr.C.S.Rayudu, Himalaya.				
Reference Books	· · · · · · · · · · · · · · · · · · ·				
	• David (2000) ,e-commerce strategy, Technologies and applications.	ТМЕ	ī		
	r Gary P.and Perry, James T(1 ST edition 2000) Electronic commerce			on	
Learning.		-,			
_	umlesh K and Nag, Debjani (1st edition 1999) ,e- commerce, Th	he cı	ıtting	g edge	e of
	TMH Publishing company		-	, 0	
					

https://onlinecourses.nptel.ac.in/noc19_mg54/preview

https://www.classcentral.com/course/swayam-e-business-14018



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 To Align To Introd Internet of To Discu To Imparadvantage Course Outcome Understamaking 	le an overview of industry 4.0 and technology based innovations. the theory and concepts with Industrial application of computers uce the basic concepts of Industry 4.0, Artificial Intelligence, E of Things. It is an demonstrate the applications and tools of Industry 4.0. It knowledge on innovation types, stages of innovation process, and		I Data		2
To provide To Align To Align To Internet of To Discu To Impart advantage Course Outcome Understa	le an overview of industry 4.0 and technology based innovations. the theory and concepts with Industrial application of computers uce the basic concepts of Industry 4.0, Artificial Intelligence, Ef Things. In the second of th		Data	and	
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Course OutcomeUnderstandmaking		i con	npetii	ive	
Understa making	s (CO): Student will be able to				
making	and the basic concepts of Industry 4.0 and new technologies in	, dag	picior	`	
_	ind the basic concepts of industry 4.0 and new technologies in	i dec	218101	1	
• Outline	he features of Amificial Intelligence and application demains				
	he features of Artificial Intelligence and application domains				
	ize the Big data domain stack and Internet of Things				
	the applications and Tools of Industry 4.0				
	d think innovative ideas based on technology	o of	faatir	10. OH	a
11.	e knowledge in various industries based on technology to tak	e en	iecuv	e an	.u
UNIT - I	managerial decision.	ΙΔ	cture	Urc.	_
	d – Reason for Adopting Industry 4.0 - Definition – Goals and			1115.0	_
	ndustry 4.0 – Big Data – Artificial Intelligence (AI) – Industrial In-Cloud – Augmented Reality – Mixed Reality.		cture		
	ence: Artificial Intelligence: Artificial Intelligence (AI) – What & V				
	as of AI -The AI - Environment - Societal Influences of AI - Application				
	iated Technologies of AI - Future Prospects of AI - Challenges of A				_
UNIT - III			cture	Hrs:	6
	: Data: Terminologies - Big Data Definitions - Essential of Big D				
•	erits and Advantages - Big Data Components : Big Data Character			_	
Processing Fram	eworks - Big Data Applications - Big Data Tools - Big Data R	Roles	s - Lo	earni	ng
	et of Things (IoT): Introduction to IoT - Architecture of IoT - Tech	nnolo	ogies	tor I	Ί
 Security in IoT UNIT - IV 		La	cture	Llegi	6
	IoT – Manufacturing – Healthcare – Education – Aerospace				
	nsportation and Logistics – Impact of Industry 4.0 on Society: Imp				
	ple. Tools for Artificial Intelligence, Big Data and Data Analytics,	ouci (JII DC	isinc	,0,
	ugmented Reality, IoT, Robotics.				
UNIT - V	,	Leo	cture	Hrs:	4
[mm.ava4] N#	ning - Stages of Innovation Life cycle - Types of Innovations - In	nova	ation	as a	
	process – Innovation and competitive advantage.				
knowledge-based					
knowledge-based Textbooks:	Innovation -,By Joe Tidd, John Bessant & et.al., Wiley India Publishers,				-



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Reference Books:

1. Alasdair Gilchrist. Industry 4.0: The Industrial Internet of Things, A press Publications.

Online Learning Resources:

http://assets.press.princeton.edu/chapters/s9221.pdf

https://www.researchgate.net/profile/Joe-

 $Tidd/publication/285052130_Managing_Innovation/links/5662e4a508ae418a786b8dd8/Managing_Innovation.pdf$



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Course Code	Skill Oriented Course	L	T	P	C
	DATA ANALYTICS LAB	0	1	2	2
	Semester	II			

Course Objectives:

- To explain the procedure in creation of company, ledger accounts and to explore, present financial statements of an business organization
- To give knowledge on using of various financial tools to take long term investment decision
- To demonstrate the process of storing, retrieving the data relating to employees, dealers, customers and consumers in an effective and efficient way
- To impart the knowledge on Systems and MIS and process of designing the MIS in an organization.

Course Outcomes (CO): Student will be able to

- Demonstrate the creation of company, ledger accounts, explore and export financial statements
- Exhibit the calculation of cost of capital and discounting factor techniques in long term investment decision.
- Store and retrieve the data relating to dealers, customers and consumers based on products, geographical criteria.
- Present the data in the form of pivot tables, graphs and charts in effective and efficient way
- Construct and present employee salary administration in an organization in an informative manner.
- Understand information system in the organization, design of MIS and also internet and the tools used in Internet.

List of Experiments:

Unit – 1

Introduction to Excel- Cells – name range – references – Creating and editing worksheets-Cell Formatting-Creating and using formulas and functions-Use of Macros –Sorting and querying data-Working with graphs and charts – usage of Paste special

Unit – 2

Basis of Excel: Managing Worksheets and Workbooks. - Worksheet Vs. Workbook - Creating new worksheets and workbooks - Deleting worksheets and workbooks - Naming and renaming a worksheet - Toggling between worksheets and workbooks - Copy and Move Worksheets - Hide, Unhide, Group and Ungroup Cells - Hide and Unhide Worksheets - Save and Save As

Unit-3

Advanced Excel: Cell Referencing - Data Validation- Naming a Cell or Range of Cells (Name Manager).- Basic formulas (SUM, COUNTA, AVERAGE, MAX, MIN). Text Functions (RIGHT, LEFT, MID, SUBSTITUTE, FIND, LEN). Date Functions (TODAY, NOW, DAY, MONTH, YEAR, EDATE, EOMONTH, TEXT).

Unit-4

Advanced Excel II: Lookup Functions (VLOOKUP, HLOOKUP, MATCH, INDEX). - Logical Functions (IF, AND, OR). -Data Analysis Functions (SUMIF, SUMIFS, COUNTIF, COUNTIFS).- Conditional Formatting, Filtering and Sorting. - Graphs, Charts and Pivot Tables remove duplicates **Unit – 5**

Conducting Online surveys – usage of Google drive – micro soft online surveys – sharing with the help of social media/ internet- getting responses from online survey- sorting and filter online survey



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References:

- Ms Office Excel-Frye, PHI publications
- Ms Office Access- Step by step, PHI publications
- SPSS User manual

Online learning resources/Virtual labs:

https://www.coursera.org/specializations/excel

https://www.coursera.org/specializations/everyday-excel

https://www.coursera.org/learn/excel-basics-data-analysis-ibm